

Emergency Contact Information

Tel: (+81) 03-5998-2111 or 050-3649-8469 (Japanese)

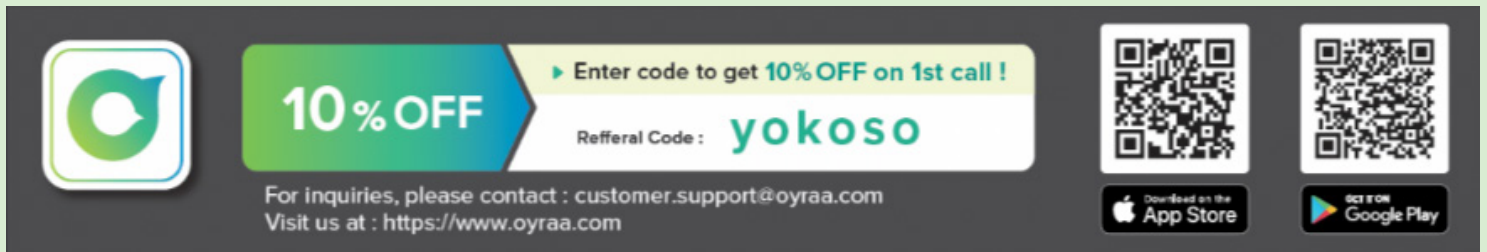
You can contact the tour conductor or local staff in case of an emergency.

Mon-Sat: 04:00-09:15 / 17:30-22:00

Sun & Holidays: 04:00-22:00

050-3649-8469 : Mon-Sat:9:15~17:30

To reach emergency contact, please use “Oyraa,” a three-way call app with multilingual translation function.



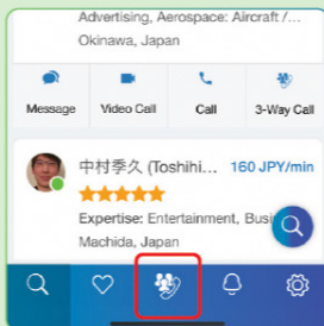
The banner features the Oyraa logo on the left. In the center, a green arrow points right with the text "10% OFF" and "Enter code to get 10% OFF on 1st call!". Below this, the referral code "yokoso" is displayed. At the bottom, contact information is provided: "For inquiries, please contact : customer.support@oyraa.com" and "Visit us at : https://www.oyraa.com". On the right side, there are two QR codes and buttons for downloading the app from the "App Store" and "Google Play".

How to use

App usage requires credit card registration. Customers will be charged for the use of the in-app interpreter phone service. Approx. 120JPY/min

When you want to **MAKE A CALL**
in other languages

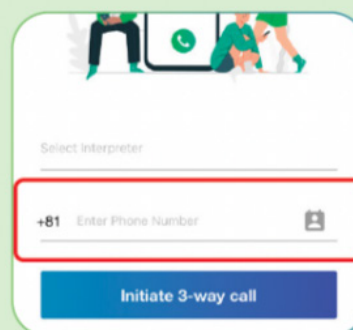
① Search for interpreters



① Tap the three-way call button from the menu

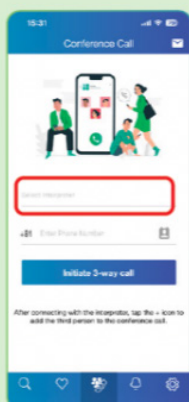
Tap the three-way call button from the menu at the bottom.

② Initiate 3-way call



③ Tap Initiate 3-way call

Start the call. Don't worry, you will be connected to a translator first.



② Select the interpreter and enter the telephone number of the destination you want to call.

Find an interpreter by selecting the language and area of specialisation according to what you want interpreted. Enter the phone number you want to call, starting with the country code.

④ Call the destination you want to call

Start a call with the person you want to call.

